

# Not all those who wander are lost

Lessons from five years of learning and working remotely

#### The dreaded agenda slide

- Remote working basics
- Stories
  - ...about study
  - ...about work
  - ...about teaching
  - ...about research
  - ...contribute your experiences :)
- Best practices

#### Some statistics

# n = 1

## What is remote work anyway?

• Living as digital nomad?



## What is remote work anyway?

• Sitting at home in sweatpants?



#### Working from Starbucks

- Working from Starbucks can be nice
  - $\circ$  ... sometimes
- Set up a good working environment at home
  - https://mynoise.net

# Study

Master Thesis

Implementing a Structured Approach to Belief Revision by Deterministic Switching Between Total Preorders

> Heltweg, Philip pheltweg@gmail.com 3rd October 2021



Chair of Knowledge-Based Systems Faculty of Mathematics and Computer Science University of Hagen, Germany

#### Experience

- Largely remote final semesters of B.Sc. in Information Systems
  - University of Münster
- M.Sc. in Practical Computer Science
  - o remotely from FernUniversität Hagen
- (Worked as HiWi at my advisor's chair)

### **Opportunity: Organize yourself**

- Earning degrees remotely is possible
- Flexibility in schedule
- Fits different types of learners
  - And does not mean students are not interested in the material

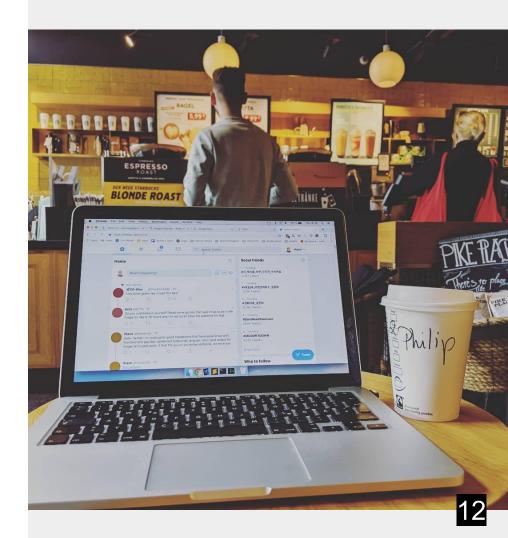
### Challenge: Technology

- Make sure you have backup internet
- Have a microphone, good camera, participate
- Remove distractions

#### **Challenge: Isolation**

- Remote studies can be incredibly isolating
- Search for
  - Student communities (Discord, WhatsApp)
  - Learning partners / groups for homework
- Consider working / volunteering at the university

# Work



### Experience

- Software development @ ESL FACEIT GROUP for ~7 years
  - Initially hybrid (on-site + some remote only)
  - Increasingly international (especially US, Poland)
  - $\circ$   $\,$  Finally, home office with some days in the office
- Freelancing @ isselthal industries UG
  - Just me, 100% remote
- Scientific Staff @ Friedrich-Alexander-Universität Erlangen-Nürnberg (during COVID)



### **Opportunity: Slow work**

- Embrace asynchronous work
- Write, don't talk
  - Replace whiteboards with documents
- Prototype, don't talk

#### Challenge: Starting projects

- Being remote makes team cohesion and product vision hard
- Work in cycles
  - in-person kickoffs + regular, in-person roadmap meetings
  - remote implementation work

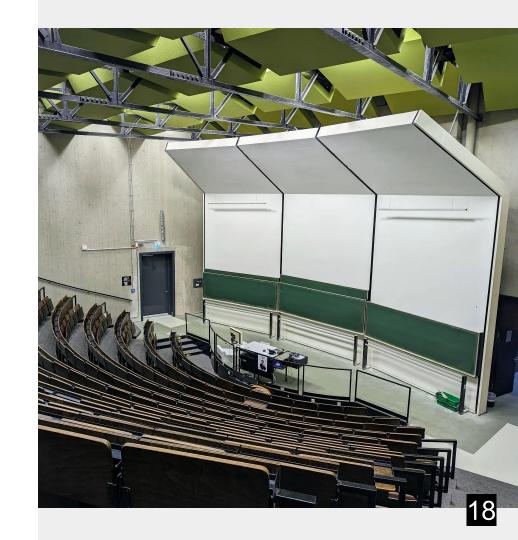
### Challenge: Hybrid Teams

- The 'water cooler effect' is real
- Dread hybrid meetings

### Challenge: Time Zones

- Consider time zones when hiring or joining a company
- Only hire in "one direction"
- Have core work hours for meetings

# Teach



### Experience

- (Very) short at FernUniversität Hagen
- Two years at Friedrich-Alexander-Universität Erlangen-Nürnberg
  - Agile Methods and Open Source (~8×6 student teams of FAU and TU Berlin; project-based SCRUM)
  - Methods of Advanced Data Engineering (~150 students; lectures and individual data engineering projects)
  - Master- and Bachelortheses as advisor



### **Opportunity: Good scaling**

- More work up front, but can be reused
- In Hagen
  - Much less direct teaching, more managing content
  - But: In-person exams are a challenge for everyone



#### **Challenge: Lectures**

- "Stage presence" is hard
  - Embrace alternative forms of presentation like live demos
  - Tip: Buy a standing desk and use it for any presentation!
- Eye contact with superpowers by looking into the camera, not at the screen

### Challenge: Interaction

- Teaching to a room of anonymous Zoom pictures is not fun
- A surprising number of students are not on computers, sit in libraries or have no microphone or camera
  - Do not switch presenters with students ever
- Personal pet peeve: Announce and stick to a way to get questions in (that is not "just speak up")
  - A second person to monitor chat is very helpful
- Project work and exercises seem to work, interactive discussion no



# Research



#### Experience

- ~ 2 years as doctoral student at FAU, partially during COVID
- Collaborative open data engineering / design of a domain-specific language for data pipelines
- Empirical software engineering



#### **Opportunity: Local connections**

- Use being remote as a strength find local connections for your research
  - People love talking about their work
- Keep your local network alive by overcommunicating your work
- Try academic- or grant networking, e.g.,
  - European Engineering Learning Innovation and Science Alliance (EELISA)
  - $\circ$  mFund



### **Opportunity: Conferences and communities**

- Push to be included in international events and communities
  - Software Campus
  - Dagstuhl Forschungsmethoden Training
- Generally important but especially if you are remote

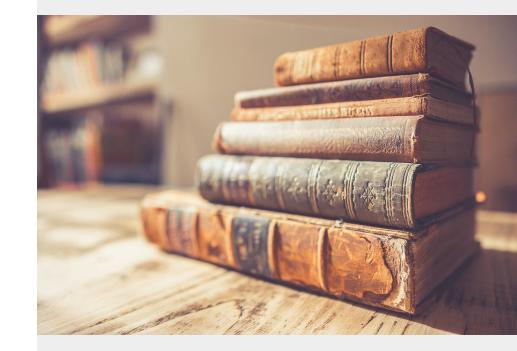


#### **Challenge: Isolation**

- Remote research can be even more isolating than normal work
  - Largely own projects, less teamwork
  - Long stretches of independent work
- Take care of people that are starting out (also yourself)
- Learn from software engineering
  - Do dailies with other researchers
  - Set up peer debriefing sessions
- If in doubt: Overcommunicate



# **Best Practices**





#### Put on shoes

- Set up a good workspace
- Wear professional clothes
- ... also literally put on shoes



#### Travel, don't commute

- Spend time saved from commuting on regular travel
  - to kick-offs and planning meetings
  - to conferences and seminars
- Consider all projects as: "mostly remote with in-person kickoff"
- When starting anything: Look for an opportunity to meet in person ASAP

#### Plan together, work alone

- Alternate
  - in-person, synchronous goal setting and planning
  - remote, asynchronous work
- Be deliberate about these modes
  - Bring flip charts and messy sticky notes to in-person meetings
  - Adapt processes to asynchronous work otherwise, e.g., with RFCs

#### Have more useless meetings

- Have to replace random encounters with scheduled downtime
- Schedule a daily call with your team
  - Whatever "your team" means to you
  - Ideally, use the daily format from SCRUM
- Set up regular peer debriefing meetings
- Invite people for remote coffee

#### Remote work, local peers

- Isolation is real
- Build a local network, adjacent to your work
  - Journal clubs, Game Dev Meetings, Start up pitches...
- Not ideal but possible: Do this remote as well



# Take Away





#### A talk in a single slide

- 1. Put on shoes
- 2. Travel, don't commute
- 3. Plan together, work alone
- 4. Have more useless meetings
- 5. Remote work, local peers



https://heltweg.org



